

Minutes of the regular meeting of the Clark County REMC  
Board of Directors held at the headquarters,  
7810 State Road 60, Sellersburg, Indiana on  
July 3, 2018 at 5:30 pm (EST)

Those present were: President Steven G. Dieterlen, Vice-President Paul Graf, Secretary/Treasurer Candace S. Meyer and Directors: Derrick Vogt, John Biesel, Joe Basham and Robert Kleehamer

Others present: General Manager David A. Vince, System Attorney David Lewis, Assistant Secretary/Administrative Assistant Cindy Hockensmith, Assistant Treasurer/Finance & Administration Manager Jeremy Miller, Operations and Engineering Manager Dave Barton, and Member Services & Marketing Manager Brian Omerso

**Call to Order**

President Dieterlen called the meeting to order at 5:20 p.m.

**Additions or Deletions to the Agenda**

President Dieterlen called for any changes, additions or deletions to the July 3, 2018 meeting agenda. Item 6.B. Member Concerns was moved to Item 6.C and "Cooperative Difference Survey" was added as Item 6.B. It was moved by Vice President Graf and seconded by Director Kleehamer to approve the July 3<sup>rd</sup> board meeting agenda as amended. The motion carried.

**Review of Draft Minutes**

President Dieterlen called for any changes to the draft minutes of the Board of Directors' meeting held on June 5, 2018. Hearing no changes President Dieterlen declared the minutes of the June 5<sup>th</sup> Board Meeting approved as written.

**Member Session**

There were no members present for this month's Member Session.

**General Manager's Report to the Board**

**Financial Report:** The Financial Report was emailed to the directors for their review prior to the meeting. No Financial Report was given during this meeting. The Financial Report is included in attachment A.

**Safety Report:** The Safety Report was e-mailed to the directors for their review prior to the meeting. No Safety Report was given during this meeting. The Safety Report is included in attachment A.

**Questions on Reports:** General Manager Vince asked the directors if they had any questions about the department reports that were emailed prior to the meeting. Secretary/Treasurer Meyer asked about the incident discussed in the Safety Committee meeting involving one of our contractors. Manager Barton explained that they were not using enough cover-up on a job or not using it properly and this was not the first time. We discussed this with them and let them know our expectations.

50 Secretary/Treasurer Meyer also mentioned seeing our crews working on Highway 403 this afternoon.  
51 She said that they were right at the edge of the road, which caused traffic in that lane to come to a halt.  
52 She wondered if they should have had some kind of traffic control there. Manager Barton will look into  
53 this and talk with Josh Bohlsen about it.

54  
55 **Member Concerns:** Director Biesel asked if we know of any reason for surging lights and air  
56 conditioners on Beyl Road on Saturday night. Manager Barton will check on this.

57  
58 **Cooperative Difference Survey:** Member Services & Marketing Manager Brian Omerso presented the  
59 results from the Cooperative Difference Survey for 2017-2018. The Power Point presentation is  
60 Attachment B. Manager Omerso explained that the ACSI Survey (American Customer Satisfaction  
61 Index) measures the satisfaction of household consumers with the quality of products and services they  
62 receive in U.S. markets. Clark County REMC scored an 85, right between Chick-Fil-A at 87 and Apple  
63 at 83. There was only one Hoosier co-op that scored higher at 88, than Clark County REMC. CCREMC  
64 received its highest score of 89.2 on the question "Provides Reliable Service?" Manager Omerso also  
65 pointed out that there are areas where REMC can improve by communicating the Cooperative Difference  
66 more clearly and effectively.

67  
68 **Policies Review:** Policies BCL-1, BCL-2 and BCL-3 were presented for review. It was recommended  
69 that the words "mean/means" be capitalized in all 3 policies if they are not already. There were no further  
70 changes. It was moved by Director Biesel and seconded by Director Kleehamer to approve Policies BCL-  
71 1, BCL-2 and BCL-3 with the changes suggested above. The motion carried.

72 President Dieterlen called for a dinner break at 6:04 p.m.

73 President Dieterlen called the meeting back to order at 6:40 p.m.

74

75 Assistant Treasurer/Finance & Administration Manager Jeremy Miller, Operations and Engineering  
76 Manager Dave Barton, and Member Services & Marketing Manager Brian Omerso left the meeting at this  
77 time.

78

### **Standing Reports**

79 **Hoosier Energy Report:** President Dieterlen made a brief statement about recent activities at Hoosier  
80 Energy.

81

82 **Indiana Electric Cooperatives Meeting:** Sec/Treas. Meyer reported on the IEC Board Meeting and tour  
83 of the new facilities. She also noted that due to a change in the law co-ops will no longer be held  
84 responsible for making more than one robotic call to an incorrect phone number. Copies of the Potential  
85 State Issues document were distributed. Sec/Treas. Meyer asked for the directors input by choosing their  
86 top 3 issues.

87 **CFC/Aces Conference Review:** Sec/Treas. Meyer and President Dieterlen both attended the conference  
88 and both commented briefly on the speakers and topics.

89

90 **Legal Report:** System Attorney Lewis said that a judge had been selected in the Sanders' case. We are  
91 happy with the choice. Our Attorney sent a letter to Mr. Sanders' Attorney and hasn't received a response  
92 back.

93

94 General Manager Vince added some information on the Union Arbitration.

95



96 It was also noted that we have heard nothing else on the potential Reis lawsuit.

97

98 **Clark/Floyd Landfill:** System Attorney mentioned that Hoosier Energy is asking to terminate the  
99 contract with the Clark/Floyd Counties Land Fill for the methane gas facilities operating on the property.  
100 The facility has produced lower quality and quantity than expected since 2013. Hoosier is speaking with  
101 the Clark and Floyd Commissioners about this. Hoosier is speaking to Clark County first and is offering  
102 to leave some of their equipment at the site if Hoosier is allowed to voluntarily terminate the contract.  
103 System Attorney Lewis said it does not seem that lawyers for Clark County are willing to voluntarily  
104 terminate the contract, therefore Hoosier will have to give notice to terminate due to the lower than  
105 anticipated quality and quantity produced by the facility.

106

107 General Manager Vince reported briefly on another legal dispute between Kentucky Farm Bureau and our  
108 insurance company, Federated, involving one of our vehicle and a traffic incident that happened several  
109 months ago. General Manager explained the issue.

110

111 **Calendar Update:** The calendars showing upcoming events were reviewed. The September Board  
112 meeting was moved to September 11<sup>th</sup> to avoid a conflict with the NRECA Regional Meeting.

113

#### **Other Business**

114 **NRECA Regional Meeting Delegates:** It was moved by Director Basham and seconded by Director  
115 Vogt to appoint Director Paul Graf as voting delegate and Director John Biesel as alternate for the  
116 NRECA Regional Meeting. The motion carried.

117

118

#### **Adjournment**

119

120 There being no further business appearing the meeting was adjourned at 7:30 p.m.

121

122

123

124

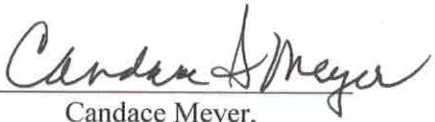
125

126

127

Attachment A: General Manager's Report

Attachment B: Cooperative Difference Survey for 2017-2018

  
Candace Meyer,  
Secretary/Treasurer